

## **Quality in Education and Training**

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This presentation focuses on quality management in the education and training sector which includes Government departments responsible for managing education and setting overall policy direction and the individual organisations such as schools, universities and training providers who are responsible for delivering the education and training.

Different approaches to quality in this sector are outlined and include external and internal. Examples of each of these are provided. The use of quality and excellence frameworks have been used by educational organisations and a brief overview of the main components of these frameworks is provided along with an explanation of how they apply to the education and training sector.

The presentation also provides some ideas of where quality initiatives might begin and also highlights some potential quality traps