

Dr John Man

A practising occupational/ industrial psychologist, Dr John Man's primary discipline is in quality management.

He obtained his Six Sigma Master Black Belt certification from the Juran Institute USA, in 1991.

He is actively involved in advising, deploying and developing the Six Sigma breakthrough methodology in government and commercial organisations and small and medium enterprises (SMEs) in the Asia Pacific Region.

Dr Man works through the United Nations - International Labour Organisation, UNIDO and the national quality and productivity organisations of Hong Kong, India, Indonesia, Philippines, Singapore and Vietnam, to apply quality management methods in enterprises.

With the Hong Kong Productivity Council, he was involved in consulting, developing and deploying Lean Management and Six Sigma in the Pearl River Delta region and Hong Kong. The industries included security systems, banking, education, insurance, telecommunications, manufacturing and information technology.

With the Indonesian Quality Management Association, he was involved in the training of senior executives in applying quality improvement methods in local enterprises. The industries included food and beverage, manufacturing, banking and telecommunications.

With Spring Singapore, Dr Man helped to develop competencies and deployed quality and innovation teams in housing, defence, public utilities, education, finance, insurance, aircraft industries, hotel and manufacturing.

With the Vietnam Productivity Centre, he consulted and deployed process improvements and quality service delivery in the state-owned enterprises. The industries included garment manufacturing, cleaner production systems, printing, and telecommunications.

Dr Man is currently deploying Lean Management Systems, Six Sigma teams and developing in-house competencies for organisations in Hong Kong and China.

His experience in the field of quality and productivity management is recognised through a number of fellowships and appointments:

Fellow, Certified management Consultant

Fellow, Hong Kong Quality Management Association

Fellow, Six Sigma Society of Hong Kong

Fellow, World Academy of Productivity Science

Vice President, Asia Pacific Quality Organisation (APQO)

Technical Expert (Quality and Productivity), Asian Productivity Organisation

Certified Senior IQC Judge and Councillor

Certified Six Sigma Black Belt – American Society of Quality (ASQ)

Dr Man holds a PhD in Quality Management, a MBA (Change Management) and MA (Education, Training and Development), a BA (History, Political Science and Sociology) and BA (Industrial Psychology).